MSGCU QUICKPAY

The fastest way to make loan payments with funds from another financial institution.

Two ways to use QuickPay:

| Payment Type	Auto & other MSGCU Loans	MSGCU Visa Credit Card
Non-MSGCU checking or savings	▪ Free	▪ Free
Debit or credit card	▪ Debit Card from other financial institution: $10 fee ▪ MasterCard or Discover credit card*: $15 fee	▪ Not applicable

How to access QuickPay:

1. Go to **msgcu.org/quickpay**
   Or from our homepage, navigate to **Borrow** and select **QuickPay** from the drop-down menu.

2. Click the **Make a Payment** button.

If this is your first visit:

1. Select the loan type you would like to pay and then select **Register.**
   - Create a new username and password, and enter all of your contact info. Click Register Account
   - Once logged in, you will need to add each of your Loan Accounts and your Payment Method

2. Click **Loan Accounts**, under Management in the left navigation list.
   - Select a loan type: Auto, Mortgage and Other Loans or Visa and Instant Credit
   - Enter your Account Number and Loan ID (Do not use any preceding zeros (000), hyphens, or letters when entering your Account Number)
   - Click Add Account
   - Repeat these steps to add all Loan Accounts

3. Click on **Payment Methods**, under Management in the left navigation list.
   - Select a payment method: New Card or New Checking or Savings Account
   - Enter your Payment details
   - Click Add Card or Bank Account
   - Repeat these steps to add all Payment Methods
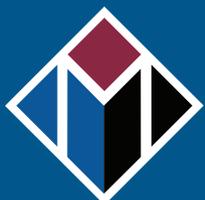
MSGCU is here to help.

If you have any questions, please contact a Member Service Representative at **586.263.8800,** option 3 or toll free at **866.674.2848.**

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If you are returning to make a payment:

1. Enter your **Username** and **Password** and click **Sign In**.

2. Select a loan type, either **Auto, Mortgage and Other Loans** or **Visa and Instant Credit**.

3. Select a **Loan Account**.

4. Select a **Payment Method***.

5. Enter the **Payment Amount** and select a **Payment Date.**

6. If you wish to set up a recurring payment, **check the box** and select the **frequency*.**

7. Click **Continue**.

8. Verify your Contact Information is correct, click **Confirm and Continue**.

9. Review final payment details and click **Pay Now & Agree to Terms**. You will be sent a confirmation email.
   - Payments made before 7:00 p.m. on business days will be credited on the same day
   - Payments made after 7:00 p.m. will be credited on the next business day
   - Payments made on federal holidays and weekends will be credited on the next business day

* When selecting a recurring payment frequency, MSGCU strongly recommends selecting the monthly payment option.

If you would like to make a one-time payment as a guest:

1. Select a loan type, either **Auto, Mortgage and Other Loans** or **Visa and Instant Credit**.

2. Enter an **Account Number** and **Loan ID** (Do not use any preceding zeros (000), hyphens, or letters when entering your Account Number). Click the Add Account and then Select Payment Method buttons

3. Select the payment method**, **New Card** or **New Checking or Savings Account**. Enter your Payment details. Click Add Credit Card or Bank Account

4. Enter the **Payment Amount** and select a **Payment Date.**

5. Click **Continue**.

6. Enter your Contact Information, click **Confirm and Continue**.

7. Review final payment details and click **Pay Now & Agree to Terms**. You will be sent a confirmation email.

** Payments using an MSGCU, American Express, or Visa credit card are not accepted.

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