USING MSGCU'S ONline and Mobile Banking

Preference Center

DESKTOP INSTRUCTIONS

Profile and Settings	~	O	Contact Info
Login Settings			
Contact Information			
Preference Center			
Login History			
Additional Services			

Select Preference Center from the Profile and Settings menu

Log in. In the blue menu on the left, scroll to Profile and Settings and click *Preference Center* from the drop down

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View available preferences

You can customize options for statement deliveries, contact preferences, and marketing opt-ins.

	ust be enrolled in eStatements before you can select any electronic ent preferences.
within instruc statem	firm your enrollment, click on "eStatements" from the left-hand menu Online and Mobile Banking, if not enrolled, you will be provided fors on how to complete the process. Income you wile an adjustronic ent, you're enrolled! It may take up to 24 hours for your enrollment to be ed in this Preference Center.
	Account Statements Select how you would like to receive your Account Statements.
	Electronic Mailed
	Account Notices Select how you would like to receive Account Notices.
	Electronic Mailed

Update statement preferences

Pick paper or electronic for each statement type. To recieve any electronic versions, you must first be enrolled in eStatements (see enrollment instructions below). Select your desired preferences (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.

*	How do you prefer to b select all that apply)	e contacted?				
	Primary Em		Home Phone		Mobile Phone	
		Work Phone		Text Message		
*	What is the best time to select all that apply)	contact you?				
	Morning		Afternoon		Evening	
		Weekdays		Weekend		
Market	ing Preferences					
Wouldw	u lika ta racaba pasur m	nom-radios offers	or beinful financial	tinz		

Update contact preferences

Tell us how you prefer to be contacted regarding your account. Select all of your desired preferences (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.

	Email Marketing Please make a selection.
	Yes, Keep Me Informed No Thanks
•	Text Marketing Please make a selection. Message and data rates may apply. Text STOP to cancel. Texts may be automated. Op not required to acquire products and services. For terms and privacy policy, visit misgeu.erg/textpolicy.
	Yes, Keep Me Informed No Thanks

Update marketing preferences

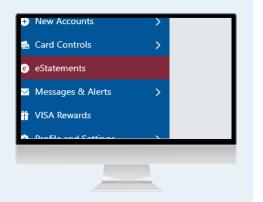
MSGCU offers many ways to receive news, money-saving offers, or helpful financial tips. Select which methods you would like to receive (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.

View contact information

Within the Preference Center, you can click *Contact Information* to view what we have on file for you. Changes must be made in Online Banking. To update your contact information, Select Profile and Settings from the left-hand menu, then click on *Contact information* from the drop down menu.

Preference Center

DESKTOP INSTRUCTIONS



Enroll in eStatements (if needed)

Select eStatements from the left-hand menu. If you are taken to your eStatement portal and can view a document, you are enrolled. If not, you will be asked to visit Additional Services.

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Enroll in eStatements Cont. (if needed)

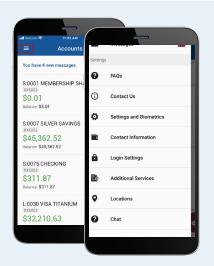
Click *Additional Services* from the left-hand menu and, under the eStatements section, select the toggle until it turns blue.

SCHOOLS & GOVERNMENT CREDIT UNION		
Statements Important Notices Tax Statem	erts	Helpful Links
Statement Inserts	Date	MSGCU.org Error Resolution and Reconciliation
Mortgage Statement	05/16/2021	Privacy Notice Visa Credit Card Agreement and
Account Statement	04/00/2021	Truth-In-Lending Disclosure E-Communication Disclosure
Credit Card Statement	04/30/2021	
Mortgage Statement	04/16/2021	
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Enroll in eStatements Cont. (if needed)

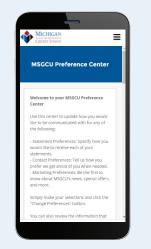
Select *eStatements* from the left-hand menu. You will be asked to enter a PIN. Once completed, you will be taken to your eStatement portal. Once you can view a document, you are enrolled.

MOBILE INSTRUCTIONS



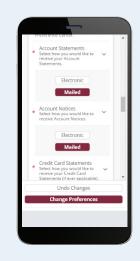
Log in, then select *Preference Center* from the navigation menu.

Log in. Then select the menu in the top left portion of the screen. Scroll down to *Preference Center*.



View available preferences

You can customize options for statement deliveries, contact preferences, and marketing opt-ins.



Update statement preferences

Pick paper or electronic for each statement type. To recieve any electronic versions, you must first be enrolled in eStatements (see enrollment instructions below). Select your desired preferences (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.

Learn more at msgcu.org/preferencecenter.

Preference Center

MOBILE INSTRUCTIONS

Creater Utoxic Include Preferences. It is have you prefere to be stated regarding your count. Used you prefere to be contacted? >> extend all there apply Primary Enall Home Phone Mobile Phone	
Select all that apply) Primary Email Home Phone Mobile Phone	
Home Phone Mobile Phone	
Mobile Phone	
Work Phone	
Text Message	
What is the best time to contact you? 🗸	
Morning	
Afternoon	
Evening	
Weekdays	

Update contact preferences

Tell us how you prefer to be contacted regarding your account. Select all of your desired preferences (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.

	Weekend	
	Marketing Preferences Nould you like to receive news, noney-saving offers, or helpful Inancial tips from MSGCU?	
	Email Marketing Please make a selection.	~
	Yes, Keep Me Informed No Thanks	
•	Text Marketing Plesse make a selection. Message a rates may apply. Text STOP to cance may be automated. Opt-in not requ acquire products and services. For t privacy policy, visit msgcu.org/textp	el. Texts 🗸 ired to ærms and
L	Yes, Keep Me Informed No Thanks	
	Undo Changes	

Update marketing preferences

MSGCU offers many ways to receive news, money-saving offers, or helpful financial tips. Select which methods you would like to receive (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.

WICHIGAN WAR & GENERAL CREDIT UNION
MSGCU Preference Center
Name JULIE SWIDWINSKI DONNELLON
Primary Email ryandonnellon1@gmail.com
Home Phone 12483966498

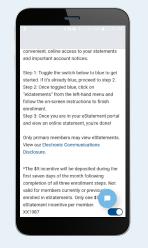
View contact information

Within the Preference Center, you can click Contact Information to view what we have on file for you. To change you contact information, Select Profile and Settings from the left-hand menu, then click on Contact information from the drop down menu.



Enroll in eStatements (if needed)

Select *eStatements* from the left-hand menu. If you are taken to your eStatement portal and can view a document, you are enrolled. If not, you will be asked to visit *Additional Services*.



Enroll in eStatements Cont. (if needed)

Under the eStatements section on the Additional Services page, select the toggle until it turns blue.



Enroll in eStatements Cont. (if needed)

Select *eStatements* from the left-hand menu. You will be asked to enter a PIN. Once completed, you will be taken to your eStatement portal. Once you can view a document, you are enrolled.

Learn more at msgcu.org/preferencecenter